

## Association canadienne pour la santé mentale

Ottawa

La santé mentale pour tous

## CMHA Ottawa - Client Complaint Form

| Date:                                   |  |  |
|---|--|--|
| What is your name?                      |  |  |
| What is the complaint? What happened?   | ss to what happened?  the person involved? Yes No en to resolve this? Email address: |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
| Who else was involved or was witness to | what happened?   |  |
|   |  |  |
|   |  |  |
|   |  |  |
| Did you talk about the issue with the   | person involved? Yes No  |  |
| What would you like to see happen to    |  |  |
| What would you like to see happen to    | resolve this:  |  |
|   |  |  |
|   |  |  |
|   |  |  |
| How can we contact you?                 |  |  |
| Telephone number:                       | Email address:   |  |
| Home address:                           |  |  |
| Please fax or mail this form to:        |  |  |
|   |  |  |
|   |  |  |
|   | Ottawa, ON K1L 8M3   |  |
|   | Fax: 613-737-7644  |  |

Please call us at 613-737-7791 if you require any assistance in filling out this form, such as accessible formats or communication support. Any employees of CMHA Ottawa will be happy to help.

PROMOTING MENTAL HEALTH. SUPPORTING PEOPLE. | PROMOUVOIR LA SANTÉ MENTALE. SOUTENIR LES GENS.